

# REGIONAL TRANSPORTATION COMMISSION CITIZENS MULTIMODAL ADVISORY COMMITTEE

# MEETING AGENDA WEDNESDAY, JULY 6, 2022, at 5:30 p.m. MEETING TO BE HELD VIA ZOOM ONLY

- I. This meeting will be held via Zoom in accordance with Assembly Bill 253 (2021). There will be no physical location. For those requiring hearing or speech assistance, contact Relay Nevada at 1-800-326-6868 (TTY, VCO or HCO).
- II. The committee may combine two or more agenda items for consideration and/or may remove an item from the agenda or delay discussion relating to an item on the agenda at any time.

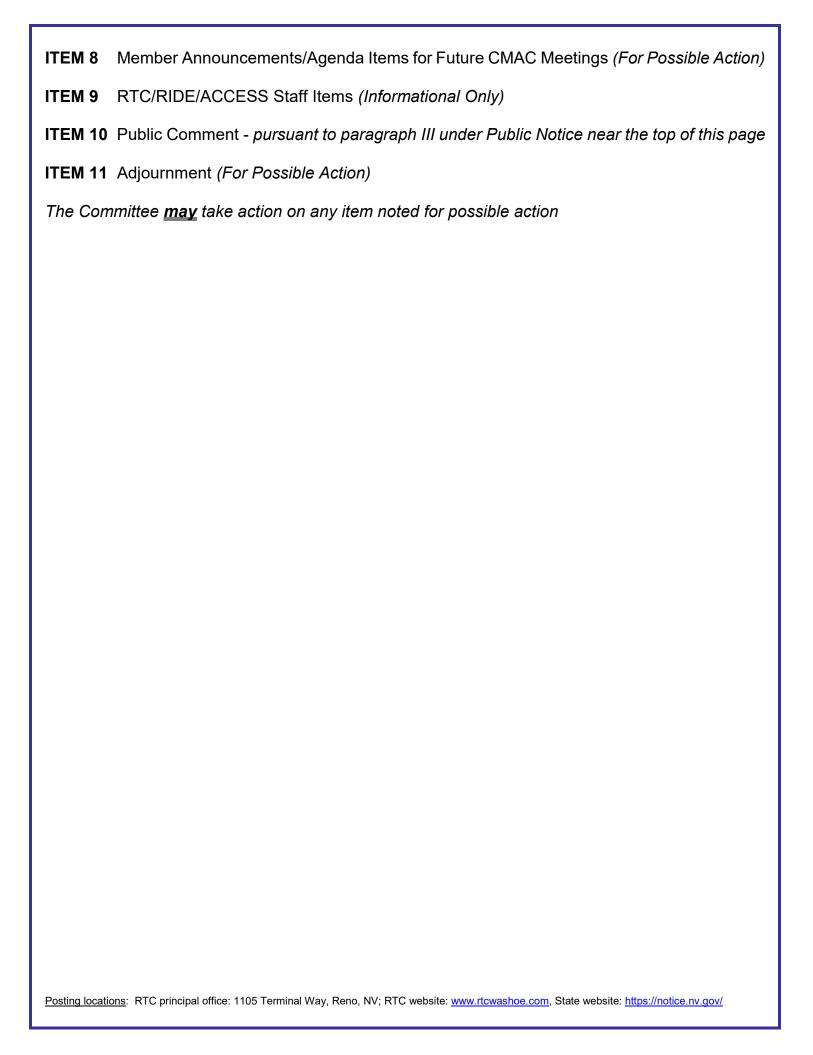
Members of the public may attend the meeting via Zoom by registering at <a href="https://us02web.zoom.us/webinar/register/WN\_RNH17MGVQIyAhHAvborW-Q">https://us02web.zoom.us/webinar/register/WN\_RNH17MGVQIyAhHAvborW-Q</a>

I. Registered persons will receive an email from Zoom with a link to the meeting and instructions on how to join the meeting. Registered persons should follow the instructions from Zoom to join the meeting. Registered persons can participate by telephone or video via Zoom. To provide public comment during the meeting via Zoom, please make sure your computer or device has a working microphone. Use the "Chat" feature to submit a request to make a comment. When the time comes to make public comments, you will be invited to speak.

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(WEBINAR id: 835 8234 7135; webinar passcode: 638964) on the day of the meeting. If you wish to provide public comment during the meeting, please contact Jacqueline Maldonado at (775) 332-2148 prior to 4:00 p.m. on the day before the meeting and provide the telephone number you will be calling from as well as the item(s) you would like to comment on. When the time comes to make public comments, you will be invited to speak.

- II. Public comment is limited to three minutes per person.
- III. Members of the public may also provide public comment in advance of the meeting by one of the following methods: (1) submitting comments via online Public Comment Form (www.rtcwashoe.com/about/contact/contact-form/); or (2) emailing comments to: <a href="mailto:rtcpubliccomments@rtcwashoe.com">rtcpubliccomments@rtcwashoe.com</a>. Comments received prior to 4:00 p.m. on the day before the meeting will be forwarded to members of the committee and included in the minutes of the meeting.
- IV. The supporting materials for the meeting can be found at <a href="www.rtcwashoe.com">www.rtcwashoe.com</a>. If you need to request a copy of the supporting materials, please contact Jacqueline Maldonado by phone at (775) 332-2148 or by email at <a href="mailto:jmaldonado@rtcwashoe.com">jmaldonado@rtcwashoe.com</a>.
- V. RTC staff will make reasonable efforts to assist and accommodate individuals with disabilities. Please contact Jacqueline Maldonado at (775) 332-2148 in advance so that arrangements can be made.
- ITEM 1 Roll Call/Call to Order
- **ITEM 2** Approval of Agenda (For Possible Action)
- ITEM 3 Public Comment please read paragraph II and III near the top of this page
- **ITEM 4** Election of Chair and Vice-Chair for Fiscal Year 2023 (For Possible Action)
- **ITEM 5** Approval of the June 1, 2022, Meeting Minutes (For Possible Action)
- ITEM 6 Acknowledge Receipt of a Presentation on the McCarran Boulevard Corridor Study (For Possible Action)
- **ITEM 7** Provide Feedback and Acknowledge Receipt of a Report on Transit Optimization Plans Strategies (TOPS) Recommendations and the Proposed September RTC RIDE Service Changes. (For Possible Action)



MEETING DATE: July 6, 2022 AGENDA ITEM 4

To: Citizens Multimodal Advisory Committee

From: Rebecca Kapuler

Senior Technical Planner

# **RECOMMENDED ACTION**

Election of Chair and Vice-Chair for Fiscal Year 2023.

# **BACKGROUND AND DISCUSSION**

The Policies Governing the Citizens Multimodal Advisory Committee (CMAC) state that elections for Chair and Vice-Chair will be held annually at the July meeting. The newly elected members will serve a one-year term.

# REGIONAL TRANSPORTATION COMMISSION CITIZENS MULTIMODAL ADVISORY COMMITTEE MEETING MINUTES WEDNESDAY JUNE 1, 2022

## **MEMBERS PRESENT**

Ann Silver Vince Harris
Larry Skelton Dora Martinez
Jeff Bonano, Chair Majima Mayuko
Ann Silver Ben Miller, Vice Chair

# **CMAC MEMBERS ABSENT**

Paul Hewen Lindsey Costello Matthew Boog Paul Malikowski David Giacomin Mark Miranda

# **RTC STAFF**

Dan Doenges Rebecca Kapuler
Christian Schonlau Jim Gee
Xuan Wang David Carr
Jacqueline Maldonado

### **CMAC GUEST**

Petra Pava, MTM

Lissa Butterfield, RTAA

Gary Probert, RTAA

Philip Pumphrey, Keolis

Steve Metcalf, Public

Daniel Inouye, WCHD-AQ

Brian Kulpin, RTAA

#### ITEM 1. ROLLCALL/CALL TO ORDER

The Citizens Multimodal Advisory Committee (CMAC) meeting was conducted as a Zoom Webinar. The meeting was called to order at 5:32 p.m. by the Chair, Jeff Bonano.

#### ITEM 2. APPROVAL OF AGENDA

The agenda was approved as submitted.

#### ITEM 3. PUBLIC COMMENT

Steve Metcalf, public commented on the Bird scooters and the GPS capability on buses. Rebecca Kapuler, RTC Senior Technical Planner let Steve know the Bird scooter program is with the City of Reno and to contact the City of Reno for information on the Bird scooter program. He commented on the bus system, which he said is frustrating. He stated the GPS system and app does not work properly. He requested the GPS be updated and to project the current data. Rebecca Kapuler, RTC Senior Technical Planner will give him the RTC staff contact information through the chat feature on Zoom.

### ITEM 4. APPROVAL OF THE MAY 4, 2022, MEETING MINUTES

The CMAC May 4, 2022, meeting minutes were approved as submitted.

# ITEM 5. ACKNOWLEDGE RECEIPT OF A PRESENTATION ON THE RENO-TAHOE INTERNATIONAL AIRPORT MULTI-YEAR CONSTRUCTION PROGRAM (MoreRNO)

Lissa Butterfield, RTAA introduced Brian Kulpin, RTAA Marketing Chief Public Affairs Officer, and Gary Probert, RTAA Chief Officer of Planning and Engineering who gave the presentation on the Reno-Tahoe International Airport Multi-Year Construction Program (MoreRNO). A copy of the Power Point presentation is on file at the RTC Metropolitan Planning Department. Brian Kulpin, RTAA briefed the committee on the governing of nine-members Board of Trrustees and the current activities of the airport. Gary Probert, RTAA presented the MoreRNO project. He discussed the construction projects over the seven years, which improve the infrastructure of the airport. He reviewed the concourse redevelopment comparison of three options, the minimum build, expansion or new build, which will be taken to their board for approval.

Ann Silver commended the RTAA and offered The Reno-Sparks Chamber of Commerce for promotions on the changes to the airport. Brian Kulpin, RTAA also thanked Ann Silver for her comments. She commented she loves flying in and out of the airport.

Ann silver left the meeting at 6:23 p.m.

Dora Martinez commented on the travel relief service area for service dogs. Brian Kulpin, RTAA stated that the airport has three pet relief areas for pets.

Ben Miller, Vice Chair uses the airport often and asked for the multimodal transportation updates. Brian Kulpin, RTAA stated a pedestrian access at the north end of airport. The new entrance area will be updated and redeveloped.

Jim Gee, RTC Service Planning and Innovation Manager announced RTC RIDE serves the airport at a bus stop to the entrance of the airport for pedestrians.

Steve Metcalf, public commented on the transportation concerns at the airport and the removal of a bus route to the airport. Jim Gee, RTC Service Planning and Innovation stated the route was the lowest route in terms of efficiency and with staffing issues; RTC had to discontinue the route. He stated RTC RIDE Route 12 is servicing the airport now with pedestrian access.

Dora Martinez commented on the American Airlines and Delta areas that there are no golf carts available. Brian Kulpin, RTAA stated the concourse is very confined and as RTAA expands the airport, that might be an option for the future.

RTAA gave their emails for further questions: www.renoairport.com bkulpin@renoairport.com lissabutterfield@renoairport.com

Benjamin Miller, vice chair made a motion to acknowledge receipt of a presentation on the Reno-Tahoe International Airport Multi-Year Construction Program (MoreRNO).

Larry Skelton seconded.

The motion carried unanimously.

# ITEM 6. ACKNOWLEDGE RECEIPT OF A PRESENTATION ON THE AIR QUALITY REPORT FOR WASHOE COUNTY

Daniel Inouye Branch Chief WCHD-AQ gave a presentation on the Air Quality Report for Washoe County and future challenges. A copy of the PowerPoint presentation is on file at the RTC Metropolitan Planning Department.

Jeff Bonano, Chair asked what is preventing the Washoe County in standardizing for more than a 5-year model. Daniel Inouye stated the Environmental Protection Agency (EPA) establishes the standards. The Truckee Meadows was in non-attainment with the PM<sub>10</sub> and carbon monoxide standard in the 70's, 80's and the 90's, since then an Oxygenated Fuel program was put in place during the wintertime and with the tremendous growth in the area, upcoming recommendations are required. He asked Rebecca to share extra slides with the committee.

Benjamin Miller, Vice Chair made a motion to acknowledge receipt of a presentation on the air quality report for Washoe County.

Vince Harris seconded.

The motion carried unanimously.

# ITEM 7. MEMBER ANNOUNCEMENTS/AGENDA ITEMS FOR FUTURE CMAC MEETINGS

Elections for nominations to the committee Chair and Vice Chair

#### ITEM 8. RTC/RIDE/ACCESS STAFF ITEMS

Dan Doenges, RTC Director of Planning stated with the transitions of elections and terming out he expressed his appreciation to Dora Martinez with her involvement and her service to the CMAC. Dora Martinez thanked Dan Doenges, RTC Director of Planning.

Jim Gee, RTC Service Planning and Innovative Manager updated the committee on the Transit Optimization Plan Strategies (TOPS) project. The last day for the survey is Sunday night, June 5, 2022. He stated the NextBus company that provided the GPS data on buses for the app has been bought out by Cubic and rebranded as Umo. A consultant from RTC is reviewing the software that is being used for updates on transit.

#### ITEM 9. PUBLIC COMMENT

Steve Metcalf, public commented and thanked Jim Gee, RTC Service and Innovative Manager on his RTC staff item updates to the committee.

#### ITEM 10. ADJOURNMENT

The meeting adjourned at 7:04 p.m.

MEETING DATE: July 6, 2022 AGENDA ITEM 6

To: Citizens Multimodal Advisory Committee

From: Dan Doenges, PTP, RSP

Director of Planning

#### RECOMMENDED ACTION

Acknowledge Receipt of a Presentation on the McCarran Boulevard Corridor Study.

#### **BACKGROUND AND DISCUSSION**

The McCarran Boulevard Corridor Study is currently underway and will evaluate transportation issues and opportunities along the 23-mile ring road encircling the Reno-Sparks urbanized area. This multimodal transportation study began by researching and analyzing existing conditions along the corridor, including traffic volumes, safety, transit service, pedestrian and bicycle facilities, and land use. The study will identify different types of transportation needs, based on a combination of technical analysis and community/stakeholder outreach. The end result will be a set of recommendations for improving mobility and safety and enhancing economic development opportunities along the corridor.

The McCarran Boulevard Corridor Study is being led by the RTC, in close collaboration with the Nevada Department of Transportation (NDOT). Other project partners include Washoe County and the Cities of Reno and Sparks. Staff will provide an update on the status of the study.

MEETING DATE: July 6, 2022 AGENDA ITEM 7

To: Citizens Multimodal Advisory Committee

From: Michael Dulude

Senior Technical Transit Operations Planner

#### **RECOMMENDED ACTION**

Provide feedback and acknowledge receipt of a report on Transit Optimization Plans Strategies (TOPS) recommendations and the proposed September RTC RIDE service changes.

#### **BACKGROUND AND DISCUSSION**

Recently the RTC presented to this committee the initial TOPS service change recommendations and indicated there was a public survey available for the public to comment on the proposed changes. Below is a summary of the responses received:

- ➤ 698 Total response after duplications removed
- ➤ Average recommendation approval rating per route is 86.5%
- ➤ Highest approval Expand Senior Services (96%)
- No recommendations received less than a 50% approval
- ➤ Lowest approval Route 54 (71.3%) and Route 26 (76.0%)
- ➤ Average disapproval rating is 13.5%
- ➤ Highest disapproval 28.7% (Route 54)

Overall, the public response indicates a general approval of all recommended changes. RTC staff will be recommending to the RTC Board for these changes to be included in the TOPS plan.

RTC RIDE continually looks to provide the best service by improving on-time performance, shortening passenger's travel times, and offering innovative services. The next service changes are scheduled for September 10, 2022, which will include following items:

# September 10, 2022 Service Change – Adjustments to Routes 2s, 3CC, 5, 9, 12, 13, 15, 19, FlexRIDE, and ACCESS

RTC is receiving public comments on the following recommended service changes:

### **Route Discontinuation:**

- Routes 2s (88% Approval / 12% Disapproval),
- > 3CC (79.6% Approval / 20.4 Disapproval), and
- > 19 (77.4% Approval / 22.6% Disapproval)
  - These are as recommended in the TOPS plan. These routes have not been in-service for the last several months. RTC staff have received only a handful of complaints.

The average public approval rating for all these changes is 57.2% and the average disapproval rating is 18.3%. These changes will also further assist in the on-going operator shortage that is still challenging the RTC and its operations contractor.

## **Route modifications**:

### **Route 5** (85.8% Public Approval / 14.2% Disapproval):

- Utilize the current Route 15 line-of-route from 4<sup>TH</sup> STREET STATION to the Clear Acre Lane / Sun Valley Boulevard and El Rancho Drive / Dandini Boulevard intersection.
  - Allows for a connection of Sun Valley residents to access the new Hug High School (Sun Valley is zoned for this high school) and access to the Northtowne Shopping Center (WinCo Foods).
  - o This change will the schedule times for this route.

#### Route 15 (81.8% Public Approval / 18.2% Disapproval):

- Utilize the current Route 5 line-of-route from 4<sup>TH</sup> STREET STATION to the Clear Acre Lane / Sun Valley Boulevard and El Rancho Drive / Dandini Boulevard intersection.
  - Allows for a short trip time between 4<sup>TH</sup> STREET STATION and Truckee Meadows Community College (TMCC).
  - o This will change the schedule times for this route.

## **Route 13** (90.0% Public Approval / 10.0% Disapproval):

- ➤ Change the current line-of-route from 4<sup>th</sup> Street to Sutro, which turns into Kirman Avenue, to Lake Street to Mill Street to Kirman Avenue.
  - Current segment along 4<sup>th</sup> Street and Sutro Street to Kirman Avenue generates very few riders and the 4<sup>th</sup> Street corridor is well covered by the Lincoln Line and Route
  - o This will change the schedule times for this route.

#### **Route 9** (90.5% Public Approval / 9.5% Disapproval):

- > Change the current line-of-route from:
  - Leave Centennial Plaza Station to Victorian Avenue-Battle Born Way-Kietzke Lane-2<sup>nd</sup> Street-Kirman Avenue-Mill Street-Kietzke Lane-Peckham Avenue-Virginia Street-Kietzke Lane ending at Kietzke Lane's southernmost roundabout.
- > Change line-of-route to:
  - Leave Centennial Plaza Station to Victorian Avenue-Rock Boulevard-Glendale Avenue/2<sup>nd</sup> Street-Kietzke Lane-Peckham Avenue-Smithridge Drive into Meadowood Mall.
- ➤ These changes will allow for improved cycle-time of the route to allow for true 30-minute headways, allow for a faster Centennial Plaza Station and Meadowood Mall connection versus what Route 54 can offer, and provides access to Walmart at 2<sup>nd</sup> Street by Sparks residents.
- This will change the schedule times for this route.

#### Route 12 (88.4% Public Approval / 11.6% Disapproval)

- ➤ Change the line-of-route to include a loop around the Renown Medical Center complex.
  - The outbound line-of-route as it is currently to Kirman Avenue, where the line-of-route would change to Kirman Avenue-Mill Street-Kietzke Lane-2<sup>nd</sup> Street and back on regular route. The inbound line-of-route would be the reverse.
  - This change allows for those seniors and other residents along Mill Street to again easily access a Walmart, in this case the 2<sup>nd</sup> Street Walmart. This change also replaces the removal of the Route 9 Renown loop that is being removed.
  - o This will change the schedule times for this route.

#### **FlexRIDE Adjustments**

RTC has on-going effort to provide reliable and on-time service, staff continually monitors the FlexRIDE program, its zones, and points-of-interest around each zone. Furthermore, staff monitors requests for new areas and other points-of-interest. The plan recommends adding specific new points-of-interest for the existing FlexRIDE zones such as TMCC. Staff frequently reviews new points-of-interest which are identified through requests and other sources, RTC adds them on a continual basis. New zones will be added as budget, staffing, and vehicles will allow.

# Expanded Senior Services and ACCESS Reservation Hours Change (96% Public Approval / 4% Disapproval)

Expand and improve access to the Washoe County Senior Ride program, which includes enriching the Lyft, Taxis, and Uber services subsidy. The plan also recommends standardizing the ACCESS reservation hours to a consistent 8:00 AM to 5:00 PM business time seven-days a week.

#### **Routine Schedule Time Adjustments**

As part of RTC's on-going effort to provide reliable and on-time service, staff monitors bus travel times and speeds, as well as other statistics. As traffic patterns change, passenger habits change, and street networks change, these an effect on the reliability and on-time performance of each route. Therefore, each service change contains small adjustments to the schedule timetables to maintain their relevance to what the bus can actual perform, thereby improving reliability and on-time performance, as well as customer service. This service change will contain these small adjustments to a small group of routes.