

**REGIONAL TRANSPORTATION COMMISSION  
WASHOE COUNTY, NEVADA**

**FRIDAY**

**10:00 A.M.**

**November 17, 2023**

**PRESENT:**

**Ed Lawson, Mayor of Sparks  
Alexis Hill, Vice Chair, Washoe County Commissioner  
Mariluz Garcia, Washoe County Commissioner (Arrived 10:15am)  
Devon Reese, Reno City Council**

**Bill Thomas, RTC Executive Director  
Adam Spear, Legal Counsel  
Darin Tedford, Deputy Director of NDOT**

**ABSENT:**

**Hillary Schieve, Mayor of Reno**

The regular monthly meeting, held in the 1<sup>st</sup> Floor Great Room at Regional Transportation Commission of Washoe County, Reno, Nevada, was called to order by Chair Lawson. The Board conducted the following business:

***Item 1           CALL TO ORDER***

- 1.1   Roll Call
- 1.2   Pledge of Allegiance

***Item 2           PUBLIC INPUT***

Chair Lawson opened the meeting to public input and called on anyone wishing to speak on topics relevant to the Regional Transportation Commission (RTC) that are not included in the current agenda.

Mark Markal, concerned Reno resident, would like to get the word out about not drinking and driving. He would like to get advertising on the buses to not drink and drive and be used as an example of what happens when people drink and drive.

Juan Martinez, this past weekend I had a will-call trip and when I called dispatch to be picked up, all I got on the phone was a message saying RTC Access was having technical difficulties. I would like to remind you that people with disabilities are being stranded. If there could always be a person to answer the calls or give an alternate number to contact a person on the recording, that would be appreciated.

Dora Martinez, some of my issues are with the bus shocks. Some of the old buses ride really rough and I hear some of the disabled and elderly people saying their backs hurt from going over the bumps. The bus drivers do slow down, but if something could be done to improve those shocks, that would be wonderful. When RTC has free rides for the general public, I would really appreciate if MTM, whoever runs that show, would be active and include the ACCESS riders to make them aware that trips are free. During the Veteran's Appreciation Day, I had to be the one telling all of the clients that the trips were free, so they could take advantage of that. I heard that RTC is doing graphic designs for the websites. We are here, if you could include the disabled community, so we don't come back and say

this is not inclusive, it's not accessible, and let's do it right and be inclusive. The Token Transit App, thank you to Susi Trinidad for helping me with that. Thank you and I appreciate all of you.

Amanda Nelson, Keolis bus driver, I'm a strong supporter of removing the fare boxes from our buses and I think it would really help our community. It takes a five minute google search to see that violence on the buses is escalating, not just here, but everywhere. A lot of it has to do with bus fares and driver's trying to enforce the bus fares. I've been screamed at and have had people punch the outside of the bus because of a bus fare. Thankfully, I haven't had any physical violence on myself. We have had drivers injured over bus fares and it's getting out of hand. If one person was saved by taking the bus with free bus fares, it would be worth it. If bus routes are changing, I really feel like we should have flyers put out on buses and a lot more notice to the passengers. A lot of times routes change and the passenger's area unaware.

There being no one else wishing to speak, Chair Lawson closed public input.

### ***Item 3            APPROVAL OF AGENDA***

Commissioner Reese would like to have Item 6.2 removed from the agenda. I understand that will come back at a later time when the report is completed.

On motion of Commissioner Reese to move to approve agenda, seconded by Vice Chair Hill, which motion unanimously carried, Chair Lawson ordered that the agenda for this meeting be approved.

Chair Lawson asked Bill Thomas, RTC Executive Director if he would like to explain why Item 6.2 was pulled.

Bill Thomas, RTC Executive Director, I had allowed this item to be placed on the agenda in anticipation of completion of the report and the report was not finished. It was my decision that the best thing to do was to not have this item discussed, since there was no report for the public and the Board and the employees. Hopefully we'll have the report completed when we put it back on the agenda, likely in January.

### ***Items 4            CONSENT ITEMS***

Chair Lawson asked if anyone wished to pull a consent item.

Commissioner Reese would like to pull Item 4.3.1 and 4.3.3 for discussion. On motion of Commissioner Reese to approve the remaining Consent items, seconded by Vice Chair Hill, which motion unanimously carried, Chair Lawson ordered the remaining consent items be approved.

Commissioner Reese, I don't require a presentation on Item 4.3.1, but I wanted to ask our staff when do we anticipate the work being completed?

Dale Keller, RTC Engineering Director, the work for the Traffic Signal Modifications 23-01 is actually going out to bid right now, so we anticipate the construction to start in early spring, which will last throughout the summer and we'll wrap this project up in 2024.

Commissioner Reese, I understand that there are a number of different ADA items that this project includes. If there were a location where I am particularly concerned about, as an RTC Board Member, how do I let you know that I'm interested in any particular location? Is this my opportunity to do that here, or is there another form?

Dale Keller, RTC Engineering Director, this project came out of our Traffic Spot Program, so collectively between RTC, City of Reno, City of Sparks and Washoe County, and all of the traffic engineers in the region get together and talk through traffic and operation issues. That technical group makes the recommendations for what projects get moved forward. I'm happy to take any comments you have here today, but also working with your Public Works staff is the best way to vet these improvements.

Chair Lawson, I believe that is directed through the Executive Director, and he would take your concerns, but I don't want to get into a deal where you are directing staff.

Commissioner Reese, there are two locations that I would like to advocate for and I want the public to know I'm advocating for them. One is near the Reno ICE facility. It's an area where we could see some signal improvements and we've recently done a new crosswalk there. The other one, which Vice Mayor Duerr is really interested in, is an area near Neil Road where there is a Charter School that has some issues that are larger.

On motion of Commissioner Reese to approve Item 4.3.1, seconded by Vice Chair Hill, which motion unanimously carried, Chair Lawson ordered the consent item be approved.

Commissioner Reese, Item 4.3.3, the highlight for me in this particular agenda item is work being done on Somerset Parkway, near Mae Anne Avenue and Del Webb. I wanted to ask about our opportunity to move up the timing on the schedule? It looks currently like you have it scheduled for construction to start in August 2024 and end in October 2024. My own experience in that area leads me to believe that the cold weather tends to set in a bit in October and I'm hoping we can maybe move it up to accommodate for that. What I would like to see happen is if we could get completion by June? If that is possible?

Dale Keller, RTC Engineering Director brought up Jeff Wilbrecht, Engineering Manager, who has detailed information, but I think we'll try to do everything possible to try to move this up.

Jeff Wilbrecht, Engineering Manager, we see this as a priority as well. We also see doing the work in the summer time when school is out as a benefit as well. There is a lot of work to do to get to the point of doing construction, so we're trying balance all of these conflicting things of getting it done in this construction season, so we deliver those improvements in a timely manner. I fully appreciate your comments and desire to get that done.

On motion of Commissioner Reese to approve Item 4.3.3, seconded by Vice Chair Hill, which motion unanimously carried, Chair Lawson ordered the consent item be approved.

#### **4.1 Minutes**

4.1.1 Approve minutes from 10/20/2023 Board meeting. (For Possible Action)

#### **4.2. Reports**

4.2.1 Acknowledge receipt of the monthly Procurement Activity Report. (For Possible Action)

4.2.2 Acknowledge receipt of the Summary Report for the Technical, Citizens Multimodal, and Regional Road Impact Fee Advisory Committees. (For Possible Action)

4.2.3 Acknowledge receipt of the monthly Planning Activity Report. (For Possible Action)

4.2.4 Acknowledge receipt of the monthly Engineering Activity Report. (For Possible Action)

- 4.2.5 Acknowledge receipt of the monthly Public Transportation and Operations Activity Report. (For Possible Action)
- 4.2.6 Acknowledge receipt of the monthly Outreach Report from the Communications staff. (For Possible Action)

### **4.3 Engineering Department**

- 4.3.1 Approve Amendment No. 1 to the contract with Westwood Professional Services, Inc., for additional engineering during construction services for the Traffic Signal Modifications 23-01 Project, in the amount of \$124,150, for a new total not-to-exceed amount of \$362,865. (For Possible Action) *Pulled for Discussion*
- 4.3.2 Approve a contract with Wood Rodgers, Inc., for design and optional construction management services for the Vista Boulevard/Disc Drive Intersection Improvement Project, in an amount not-to-exceed \$413,155. (For Possible Action)
- 4.3.3 Approve a contract with Wood Rodgers, Inc., for design and engineering during construction services related to the 2024 Corrective Maintenance Project on Somerset Parkway, in an amount not-to-exceed \$1,255,800. (For Possible Action) *Pulled for Discussion*

### **4.4 Public Transportation/Operations Department**

- 4.4.1 Approve a contract with Genfare, LLC (GFI) to upgrade RTC's seven (7) ticket vending machines to the latest supported Link2Gov API, in an amount not-to-exceed \$114,225. (For Possible Action)
- 4.4.2 Approve a contract with Genfare, LLC (GFI) to upgrade RTC's seven (7) ticket vending machines to the latest supported Link2Gov API, in an amount not-to-exceed \$114,225. (For Possible Action)

### **4.5 Executive, Administrative and Finance Departments**

- 4.5.1 Acknowledge receipt of a report regarding quarterly progress on RTC Agency Goals and Strategic Roadmap - FY 2024 (Q1). (For Possible Action)
- 4.5.2 Approve revisions to Chapter 11 (Attendance and Leaves) of the RTC Personnel Rules, pursuant to RTC Personnel Rule 1.3. (For Possible Action)
- 4.5.3 Acknowledge receipt of the Asset Donation Log for the second quarter of calendar year 2022 through the third quarter of calendar year 2023. (For Possible Action)

## ***Item 5 PUBLIC HEARING***

- 5.1 Conduct a public hearing regarding approval of Amendment No. 1 to the FFY 2023-2027 Regional Transportation Improvement Program (RTIP); adopt a resolution approving Amendment No. 1 to the FFY 2023-2027 RTIP. (For Possible Action)
  - a. Staff Presentation
  - b. Public Hearing
  - c. Action

Graham Dollarhide, RTC Senior Technical Planner, before I get into the details of each project, I would like to provide a quick overview of the purpose and the process of the RTIP.

The document is a Federally required Program of Projects. Inclusion in the RTIP is one of the steps necessary in making each project eligible for federal funding. The document represents a prioritized program of scheduled and fiscally constrained transportation improvement projects, based upon the long-range plan, the Regional Transportation Plan (RTP). Projects in the RTP are prioritized into different time frames, short, medium and long term horizons. The RTIP is not a reconciliation

document that is amended retroactively to reflect actual project expenditures. It is a programming document meant to show how federal funding will be spent. It is also designed to achieve the regions goals and objectives established in the RTP by advancing identified projects, starting with the immediate time frame and then pushing things along from there.

The program includes all federal funded or regionally significant transportation projects regardless of funding source carried out by any agency within the MPO boundary. This is why oftentimes you'll see NDOT or another agency listed as the project lead on an RTIP project, or why projects are added, deleted or amended at the request of another agency.

A formal action is required today because any changes to a project occurring over the course of the RTIP are addressed through either administrative modifications or amendments. Amendments are the major substantive changes and are applicable when certain thresholds are met. A project is only required to meet one of these thresholds in order to trigger that formal amendment. That can be when a project is added or deleted, when there is an increase of more than 25% of the federally funded portion of a project, when there are substantial changes to the scope of the existing project or the change results in air quality conformity determination or finally if there is a change to a funding source for a project from non-federal to federal.

In this case, the proposed amendment triggers two of these requirements. There is a project to be added and deleted, and there is a project that exceeds the 25% threshold.

Graham Dollarhide presented slides on an overview of where the RTIP fits into the overall process.

The public comment period was open from November 7 - 13, 2023 and no comments were received. It was advertised through multiple media outlets, including a Spanish language newspaper. It was presented to the RTC TAC and CMAC and it all culminates in the public hearing and board action here today.

One project to be changed is the NDOT lead project for adding an auxiliary lane to Eastbound I-80 between West McCarran Boulevard and Keystone Avenue. The removed project is the Washoe County School District Safe Routes to School, which was at the request of the Washoe County School District. The added project is the Washoe County School District Safe Routes to School Program FFY2024. This addition was recently awarded grant funding.

Commissioner Reese, I don't entirely understand what happened with the Washoe County Safe Routes to School Program.

Graham Dollarhide, there was no official reason given by the School District why the desire was to cancel that project. The match wasn't a lot of money, so I don't know that is was necessarily purely a budgetary issue, however, we have historically not provided the match, but RTC is providing the federal share.

Commissioner Reese would like the RTC Board to be notified when a lack of match funding is what causes the anticipated removal of a project. Then we can evaluate what our position is, as each of us as Commissioners have some small modicum of funds each year that we can apply.

Commissioner Reese, when is the Micromobility Network to be brought in and included in the RTIP?

Graham Dollarhide, that is currently being proposed for January 2024, staff is working hard on moving that along now that we have the guidance from the City of Reno. We have communicated with FHWA

ensuring that certain requirements would or would not be required in this regard, which would extend the timeline. We've been working toward that end.

Bill Thomas, RTC Executive Director, just to elaborate a little on this particular TA Set Aside Program. The challenge here, and I heard what the board said, which I will be very aware of, is it a monetary issue or is it something else? This particular program is set up such that they are not RTC projects. These projects are done by others, so what we don't know is if it was money or if it was in their list of things to do and they decided not to do it. If we find out there are some safety issues, in talking to the School District for example, we would probably approach it differently. That way it can become something the RTC fully controls. To let the Board know about the particular funding source, we can't and don't do the projects, so we're relying on whoever the other party is to execute it. I hear what you're saying, we do not want it to be a money issue on these important things.

Chair Lawson asked if there was anyone from the public wishing to speak on this item? Being none, I'm looking for a motion.

On motion of Commissioner Reese to approve Item 5.1, seconded by Commissioner Garcia, which motion unanimously carried, Chair Lawson ordered the item be approved.

## ***Item 6           DISCUSSION ITEMS AND PRESENTATIONS***

- 6.1. Quarterly report from Keolis Transit Services, LLC regarding fixed-route operations and maintenance performance measures. (No Action Required)

Jim Gee, RTC Director of Public Transportation introduced Mr. Don Swain, the new General Manager for Keolis here locally. He comes to us from the Pacific Northwest with 30+ years of Transit Management experience with key experience in developing KPI's, operational day to day issues and labor relations. He comes with a breadth of experience and he is prepared to deliver great things to Reno, Sparks and Washoe County.

Mr. Don Swain, General Manager for Keolis gave a short presentation on the quarterly report and was looking forward to a long working relationship with the Board and RTC.

- 6.2 Presentation on a report from Government Leadership Solutions regarding its evaluation of the RTC's organizational climate. (No Action Required) *Removed from Agenda until January*

## ***Item 7           REPORTS (Informational Only)***

### **7.1   RTC Executive Director Report**

1. Starting next month, we will test a new approach to our customer service program at Centennial Plaza. This is our least-used facility, so we will close the live window. Technology has advanced and foot traffic for passengers requesting transit directions has been minimal – so a phone will be installed that will ring directly to customer service. Our staff will still be available at the station to assist with questions regarding ACCESS and the Washoe Senior Program including Taxi Bucks, Lyft, and Uber vouchers. We'll be looking for customer feedback to help us evaluate this change over the next six months. We'll make any necessary modifications to this pilot program based on that feedback.
2. Once again, the RTC is holding our annual Stuff A Bus Holiday Food Drive to help our neighbors in need. This year's event is December 7<sup>th</sup> from 10 in the morning to 4 in the afternoon. We will park a bus at Sam's Club on Kietzke Lane to collect non-perishable food items. We will take the

bus to the KTVN “Share Your Christmas Food Drive” the next day to drop off the food. All of it will go to the Food Bank of Northern Nevada. We’re hoping for another great year of participation in this very important community event.

3. Last Friday, we offered free transit on our RIDE and ACCESS services for Veterans Day. We think this is a great way to honor our veterans, their families, and our existing passengers. We also think this is a potential opportunity to introduce new customers who haven’t ridden the bus before. We always encourage people to use public transit.
4. Last week, the RTC provided coffee, juice, tea, and donuts for our Keolis and MTM employees. It was a way of thanking them for all of their hard work. Thank you, Commissioner Reese for providing discretionary funding for the event. Thank you to Mad Hatter Doughnuts and Bone Appetit BBQ for providing the [food and drinks].
5. I would like to introduce you to our newest employee, Josh MacEachern (Mc-Eckern). Josh started as our Public Information Officer November 6th. He graduated from the University of Nevada, Reno and says he’s happy to be back in the Truckee Meadows after living in Las Vegas for about 10 years. His background is in marketing and public relations which will translate well at the RTC. He’s also active in the Scottish and Irish community and ran the Las Vegas Highland Games which is a two-day cultural event. He even plays the bagpipe. Welcome to the team, Josh!
6. I would also like to welcome Omar Casildo to the RTC. Omar started as our new Finance Intern October 25th. He’s a Senior at the University of Nevada and will graduate next month with a degree in Finance. He’s looking forward to a career in Risk Management. Our Finance Department is very impressed with his skills. His internship lasts for about six months – so he will be here through most of April.
7. Some of you may have already met Amy Blockley. Amy started as our temporary receptionist October 16th. She’s usually the first person you see when you come into the building. She gives assistance to visitors and accepts deliveries. She will be with us until right around the new year. We are recruiting an Administrative Associate to assume that role, full-time. That will provide full-time reception and additional assistance to the agency.
8. I would like to thank Lavonne Marcus. On Tuesday, she dropped off 10 large pizzas, fruit, salad, and beverages to our MTM staff. Ms. Marcus is one of our RTC ACCESS clients. She wanted to show her appreciation for the service we provide. She says she is very thankful for our great drivers, dispatchers, and reservationists.
9. The MTM Employee of the Month for October is Tommie Paris. Tommie has been with ACCESS since 2015. He enjoys the independent nature of the job, and he’s happy to come to work, do his best, and go home without a fuss. He has an excellent safety record. The customers like him and his co-workers respect him. Tommie is a Navy veteran who served as a submariner. We thank him for his service. We would also like to thank him for being a valued team member and we appreciate his dedication.
10. The Keolis Driver of the Month for October is Joseph Johnson. Joseph was born and raised in San Jose and moved to Reno in 2006. He has seven years of experience in transportation – including as a bus operator for RIDE since June. Joseph’s on-time performance in October was 95 percent with zero accidents. On October 11th, one of our passengers complimented Joseph for avoiding a would-be crash with another vehicle. We definitely thank him for his quick actions and his safe driving. Joseph enjoys taking care of his two fur babies, Bella and Chewy.

## **7.2 RTC Federal Report**

Bill Thomas, RTC Executive Director, I want to announce that Congress has avoided a shutdown. The continued resolution to extend the current levels of spending for several measures, including transportation, housing and urban development has been achieved through January 19, 2024.

Hopefully everything will be resolved by then. The CR also extended eight other programs until February 2, 2024.

The FTA is considering a new rule that would set minimum rest standards for transit workers. The goal is to reduce the overall number of fatigue related safety incidents. The agency is seeking public input to better understand current practice and cost and benefits of the rule change.

We've been in contact with Senator Cortez-Masto's office regarding affordable housing. This is not directly in our wheelhouse, but one that is very much related to our public transit service.

### **7.3 NDOT Director Report**

NDOT Deputy Director Darin Tedford, gave a presentation and spoke on the following topics:

- US 395 North Valleys Widening – Preliminary Construction. This project will be doing a lot between Clear Acre and Golden Valley. We're adding a third lane going southbound, we're adding auxiliary lanes, which are lanes in between the ramps. We're redoing the entire surface. Scheduled construction is next year and the year after, finishing in 2025.
- Incline Highway Improvements – Substantial Completion. We've repaved 14 miles of Mt. Rose Highway and State Route 28. Many improvements including sidewalks, ramps, detention basins, retaining walls and underground conduit.
- Mt. Rose Highway Improvements – Substantial Completion. Avalanche control system has been updated. We have improvements at Thomas Creek and Callahan for minor signal and turn lane improvements. We're working with the RTC to coordinate on the first of significant projects that came out of the Mt. Rose Corridor Study, which will be on the uphill end of the segment, Bordeaux, Callahan, Thomas Creek for an upcoming project to further improve safety up there.

I have a brief but extensive update on major future projects that NDOT has planned in the Reno-Sparks area.

- I-80 West Reno Bridge Replacements and I-80 Verdi Bridge Replacements. We are replacing seven structures between Keystone and Boomtown. That project will cost about \$75-100 million. It will start soon because it doesn't have significant environmental impacts, with completion in 2026. Then the project to replace the rest of the projects from Boomtown to Stateline has a much more significant cost and lead time because of going over the Truckee River multiple times and includes more environmental and planning ahead of time. Anticipated completion is the end of this decade.
- Reno Spaghetti Bowl. Good news is that we did the initial NEPA work and the environmental process is covered for every one of the multiple phases already. Phase 2 goes from just east of the Spaghetti Bowl out to McCarran Boulevard past the Nugget. This is the phase we're working on now.

North Valleys, we call it Phase 1B. It has other phases after it, namely North Valleys Phase 2. Anticipated to start work in 2026 will be Phase 2 that goes from Golden Valley up to Stead Boulevard. That phase is also the phase we've discussed before that includes work on North Virginia Street from McCarran Boulevard up to essentially US395. That is also in coordination with the RTC and is currently under design.



- South Meadows Connector Alignment Study. We are looking at connecting South Meadows out to the Tahoe Reno Industrial Center (TRIC). That has been requested by both local residents and people that are interested in getting traffic out to TRIC. This is a feasibility study that we're doing to see if that's possible. It is a very similar project to when we pioneered a road south of Boulder City in Las Vegas, out through the mountains and canyons and the unknown. We are also in the process of doing the NEPA study to widen I-80 between Sparks and the Industrial Center. This is another option and we've talked to City of Sparks before about their options up from the north down to the bullseye that is the end of USA Parkway and the intersection of I-80. That is another part of what we're doing in the community to try to make it easier to get out to where a lot of people are working right now.
- Pyramid Highway Project. This is underway and we appreciate everyone's patience with the traffic control that is necessary to create this future cross-section with widened extra lanes, bike lanes, multimodal and shared use path making it safer for everyone in that area and accommodating the growing community on the north side of Sparks.

Now a quick update on the following three projects.

- US 50 Highway Corridor. We've kept the Commission updated on NDOT's efforts to do a survey at Lake Tahoe. This particular survey was in relation to our exploration of the idea to actually reduce lanes up there from four to three in certain locations, in an effort to improve safety. We've put out a survey and we received a lot of great pertinent responses. We will put out a draft report in December and have a public review period. In January we'll finalize the report. The report will have recommendations, a few of those will be incorporated into the Preservation Project we intend to start in the spring and taking two years of construction.
- US 395 Southern Sierra corridor Study Public Meetings. Two public meetings were held in person and a virtual meeting, and we've had very good feedback and reception to those in person meetings. Information that goes into how we will plan on developing 395 through Douglas County. Website is [www.ndotus395.com](http://www.ndotus395.com)
- I-80 East of Sparks NEPA Public Meeting Follow-up. This is an ongoing topic for the whole community and this virtual meeting is ongoing. We already had the in-person public meeting. The online virtual meeting had about 2,000 views, which is really good and it also allows anyone to comment. Those comments go into our study. Website is [www.I80eastNV.com](http://www.I80eastNV.com)

Vice Chair Hill, that is a lot of great information. I'm curious on the Verdi side, if any of the onramps will be updated or if it is just the bridges?

Darin Tedford, the bridges will be replaced, typically we're not widening the bridges because that would be a different impact and NEPA requirement. They are just aging bridges that need replaced, but at the same time, if the onramp needs milled and overlaid or something to that account, then we would most likely do that at the same time.

Vice Chair Hill, there is a safety issue with an onramp. I can get you specifics, but we can talk about it off line.

Then on Highway 50, are you thinking of adding additional turn lanes? Are you thinking that you'll narrow the driving lanes so people will slow down and feel physically more constrained?

Darin Tedford, the Pavement and Preservation project that we're putting out now and will advertise soon, will start in the spring. It will include wider striping to make the striping both more significant to the traveling public and give a feel for squeezing the lanes. So, there will be a squeeze and it's psychological, it's not a secret, it makes you feel like you don't have as much room which makes people slow down. The rumble strip will be put back in the center, so that cars don't make their way across the centerline without knowing it.

**Item 8            COMMISSIONER ANNOUNCEMENTS AND UPDATES**

Vice Chair Hill, I wanted to give some shout outs to Director Thomas and the team. We received some communication from concerned judges on transportation for our inmates when they get out of our jail, because we have changed the route. The team has been amazing in response and I just really appreciate that and thank you for taking those concerns and our inmates who need to continue on with their lives. Also, thank you Director Thomas for working with Immunize Nevada, so they could potentially do their vaccinations on site. I appreciate that potential partnership.

I know the County is doing an accessibility overhaul on our website and technology services and my understanding is we are working with community members on that, as I asked for that. If there is a potential for us to make sure we're incorporating people who use accessibility services with technology as part of the changes to the website, that would be great.

**Item 9            PUBLIC INPUT**

Chair Lawson opened the meeting to public input and called on anyone wishing to speak on topics relevant to the Regional Transportation Commission (RTC) that are not included in the current agenda.

Amanda Nelson, Keolis Bus Driver, last Friday, the Veterans Day observed, I came in for overtime and drove a route I normally drive, Route 18. When we change service to go to Sunday level service or Saturday level service, it effects the community so much. Route 18 starts normally at 5:15am and there is almost standing room only. Those people don't have Veterans Day off, or Indigenous Day or Nevada Day off. So, a lot of them didn't get that first or second bus, they all pile into the 6:15am bus, which only runs every hour and it stops at 5:00pm on those reduced service days. That is tough for our riders and everyone had to figure out different ways to get home. For the smaller holidays, that not everyone gets off, we should continue to run the normal bus schedule because the passengers need that.

Carlos Elizondo commented on Virginia Line 1 going north. The drivers always ask if I'm going to the university, no matter who it is, everyone asks me and they don't ask in a nice way, they ask mean and loudly, and I wanted to bring this up. It seems like everyone on that Line is a hassle for the drivers. The bus shelters are always breaking and to be built better.

**Item 10          ADJOURNMENT**

There being no further business to come before the Board, the meeting adjourned at 11:25 a.m.



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ED LAWSON, Chair  
Regional Transportation Commission

**\*\*Copies of all presentations are available by contacting Michelle Kraus at [mkraus@rtcwashoe.com](mailto:mkraus@rtcwashoe.com).**